



NDWEDWE LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT FOR THE YEAR ENDED 30 JUNE 2023

SUBMISSION TO AUDITOR GENERAL

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CHAPTER 1: MAYOR'S FOREWORD



HIS WORSHIP, THE MAYOR OF NDWEDWE, CLLR S.Z MFEKA

It gives me great pleasure to present to the communities of Ndwedwe the Draft Annual Report for the financial year ending 2022/2023. This report is a progress and provides a roadmap for the development of the municipal area throughout the Ndwedwe Local Municipality. The priorities and strategic interventions of this new Council that will guide this IDP and subsequent reviews, were formulated during the Municipal Strategic Planning Session that was held on 13-16 March 2023 to confirm the municipality's vision, mission, strategic objectives and organogram in line with the government priorities and initiatives. Furthermore, to discuss and reflect on service delivery successes, challenges and measures to be implemented as well as planning for the 2023/2024 financial year.

This Annual Report encapsulates the 2022/2023 financial year which illustrates the Council's commitments to eradicating service delivery infrastructure backlogs through the Municipal Infrastructure Grant (MIG). The infrastructure projects that have been included in this Annual Report emanate from an appreciation of the many households that still do not have access to roads, electricity, community halls and sport fields. Our long-term development outlook for infrastructure is to cater for the domestic and economic demands of our municipal area.

This Council is committed to building upon the work of our predecessors, particularly on issues of clean administration. One of the focus areas pronounced in this Annual Report is the need for the municipality to improve from the unqualified opinion from the Auditor General. Improving the municipality's financial position is of principal importance, in this respect we will ensure sound revenue and expenditure management mechanisms are implemented throughout this term of office.

The Annual Report is aligned to the country's pillars, the National Development Plan (NDP), Provincial Growth and Development Strategy, District Growth and Development Strategy and other strategic frameworks. To make processes and coordination seamless, government has also launched and promoted the District Development Model (DDM) which emphasizes the importance of coordinated planning as opposed to working in silos. This saw us hosting the national minister of COGTA, who was impressed by, among other things, the progress and status of the municipality as presented to her on the day as well as development plans and our overall relationship with traditional structures.

We are proud as this Council that we have been able to swim above the tide of all hindrances and we remain steadfast in fast tracking service delivery in all our Key Performance Areas.

As the new Council will identify areas that needed attention and causing bottlenecks and hindering service delivery drive. We are now at over 90% success rate in terms of electrification of all wards through department of mineral resources and Eskom partnerships. We remain anxious about the shortage of water , but we believe we play our role of coordinating and assisting the district municipality where it requires our support. We lately received a water tanker and firefighter vehicles from KZN COGTA, which will also go a long way in ensuring that our response time when there are disaster incidents is shorter and more effective.

Our partnership with the Department of Public Works is one of our flagships as it has been praised as the most active and functional Extended Public Works Programme (EPWP), a program that creates employment opportunities, targeting only local people involved in waste collection, tree felling, grass-cutting, bush clearing etc. The council is proud of the milestones it has achieved in the 2022/2023 financial year which among others include; handover of Thembalabantu CDC, Isibonelo Creche and Hloniphani CDC. We promise the community of Ndwedwe that we will deliver basic services to all the 19 wards and leave no stones unturned.

His Worship, the Mayor: Councillor S.Z Mfeka

CHAPTER 1.1: MUNICIPAL MANAGER'S OVERVIEW



Mr SDG Khuzwayo
Municipal Manager

The Ndwedwe Municipality is established and operates in terms of Chapter 7 of the South African Constitution. Section 152(1) of the Constitution outlines various objects of local government, and it is on these objects that this municipality governs and serves its community in a manner that is commensurate with democracy. This Annual Report provides an overview of the performance and progress made by Ndwedwe Local Municipality in fulfilling its strategic objectives and priorities, as aligned with the Integrated Development Plan (IDP), Annual Budget as well as National and Provincial Government strategic directives.

It is a pleasure for me to provide highlights and the considerable effort made by Ndwedwe Local Municipality in strengthening governance structures, through the review and adoption of policies, procedures, improving systems and implementing new regulations. A review of the organisational structure was conducted to improve the functionality and alignment to the Municipality's strategy and to promote service delivery. This was informed by resolutions that was undertaken during Municipal Strategic Planning Session held on 14 to 16 March 2023 and which emphasize the issue of speeding up services to the community. This 2023/2024 Annual Report review contains goals, objectives, strategies, programmes and priorities of the Municipality. Ndwedwe Local Municipality IDP 2023/2024 review is aligned with the National and Provincial Government strategic directives.

The Municipality is mainly dependent on government grants and support. The Municipality achieved an unqualified audit opinion during 2021/2022 financial year and an Auditor General Action Plan is in place to address the findings identified. Under Governance and Compliance, the Municipality has appointed a Disciplinary Board, an Audit and Performance Committee and Risk Management Committee are in place and functional.

The Risk Manager has been appointed on 1st May 2023. The Risk Management Committee, under the leadership of the Municipal Manager, meet quarterly and

report to Council and the Audit and Performance Committee. The risk assessments of all departments were completed and measured to mitigate all identified risks affecting the Municipality during the period under review. All the risks were included in the Risk-Based Action Plan, for monitoring and management purposes.

The Director Technical Infrastructure Services has been appointed on 1st June 2023. During the previous financial year, the Municipality was able to **spend 100% of municipal infrastructure grant**, as a result of good performance on infrastructure spending. It is worth to report that by end June 2023; Municipality was able to spend 100% of MIG amounted to **R41 627 000.00**.

The highlights and achievements for technical services for Ndwedwe Municipality during 2022/2023 has successfully delivered the following infrastructural projects under Municipal Infrastructure Grant (MIG) and internal funding:

1. Umdloti Bridge Ward 17
2. Isibonelo Creche Ward 11
3. Construction of Court Access Road Ward 15
4. Mahlabathini Access Road Ward 05
5. Chibini Access Road Ward 04
6. Ndwedwe Testing Centre Building Works Ward 06

Our Municipality continues to ensure that halls and roads are being maintained as a result of the existing capacity. The municipal council has been presented with the complaints management policy which after adoption it will greatly assist in better managing complaints received by the municipality. Moreover, a Municipal Rapid Response Team has been established to efficiently deal with public protests and go as far as preventing them from happening in the first place.

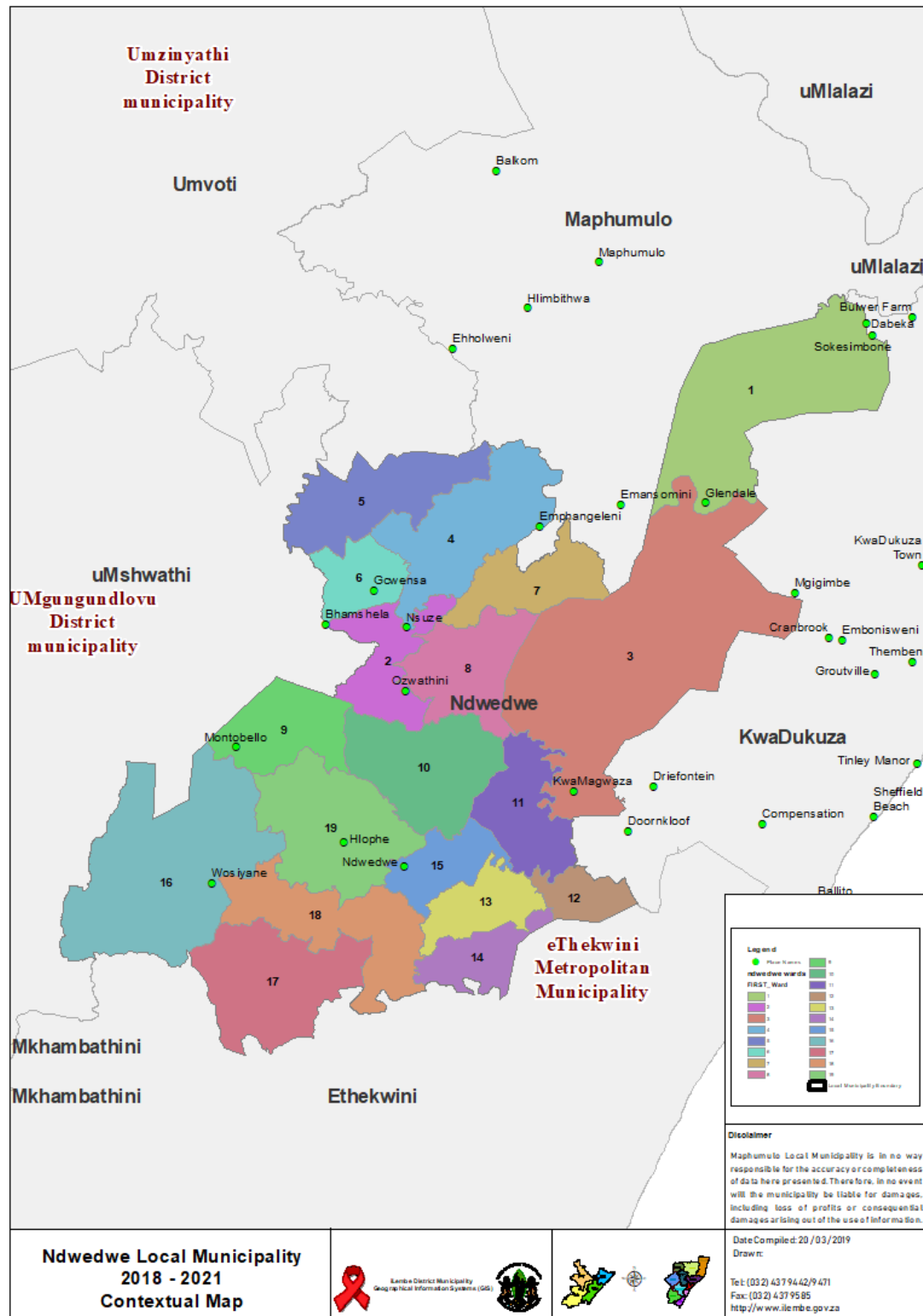
The Annual Report for 2022/2023 year reflects the performance and challenges for the financial year. I would like to extend my sincere appreciation to the Mayor, Council and Staff for their dedication towards serving the communities and all stakeholders.

I thank you.

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MR S.D.G KHUZWAYO
MUNICIPAL MANAGER

OVERVIEW OF THE MUNICIPALITY



Map 1: Ndwedwe Locality

Ndwedwe Local Municipality is one of the four local authorities within the ILembe District Municipality. It borders in the east onto the KwaDukuza Municipality and in the north on the Maphumulo Municipality. In the south Ndwedwe abuts the eThekweni Municipality and, in the west, the uMshwathi Municipality. In broad terms the municipality is situated parallel with and approximately 20 KM inland from the Kwa-Zulu Natal coast. While much of the north – eastern part of Ndwedwe forms part of the coastal flats mostly covered by KwaDukuza, much of the area consists of tribal authority land ranging from fragmented to steep and dramatic.

Within the regional context, much of the Ndwedwe Municipality represents the former KwaZulu homeland consisting of traditional settlement areas which, while located in relatively proximity to major urban and economic developments (e.g., King Shaka International Airport and Dube Trade port), have remained substantially underdeveloped, disadvantaged and poor.

Ndwedwe Municipality is in the extent of 1153km² and accommodates a population of 140 820 people (Stats SA, 2011 Census). Overall settlement densities are approximately 145 people per km². 68% of Ndwedwe consists of tribal authority land and the remainder is made up of commercial farmlands located in the north – east of the municipality.

CHAPTER 2: GOVERNANCE

The strategic mission of Corporate Governance is to enable political office bearers to fulfil their constitutional functions and electoral mandate by:

- Providing professional, effective, and efficient support services to the three principals in support of their obligations.
- Effectively planning and overall co-ordination and monitoring public participation process through activities of public hearings and public meetings.
- Ensuring effective functioning of Ward Committees in the municipality.
- Monitoring and evaluation of programmes, reporting on actual performance against what was planned according to the IDP priorities and SDBIP.
- Liaising with other state departments and Local Municipalities in pursuance of goals and objectives enshrined in the constitution, section 41, Chapter Two, Co-operative Governance, and intergovernmental relations Framework Act, 2005; and-
- Rendering support services, speech writing, protocol, and ceremonial services, as well as communication services to the office of the Mayor, Deputy Mayor and Speaker and Municipal Manager and other Directorates within the municipality.

2.1 STRATEGIC PRIORITY: HUMANS RESOURCES AND ORGANISATIONAL DEVELOPMENT

This responsibility vests with the Corporate Services Directorate which entails responsibilities appearing hereunder:

- Employment Equity
- Training and Development
- Management of Municipal Council Structures
- Human Resources Management
- Labour Relations
- Recruitment and selection

- Fleet Management
- Records Management

2.2 STRATEGIC PRIORITY: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

This responsibility vests with the Technical Services directorate which entails responsibilities appearing hereunder:

- Sanitation Services
- Roads and transport Programmes
- Waste Management
- Project's maintenance
- Electricity and Electrification

2.3 STRATEGIC PRIORITY: ECONOMIC DEVELOPMENT AND PLANNING

This responsibility vests with the Economic Development and Planning directorate which entails responsibilities appearing hereunder:

Economic Development

- Facilitation of Integrated Human Settlements
- Planning and Development
- Sports and Recreation
- Disaster Management
- Library services

2.4 STRATEGIC PRIORITY: FINANCIAL VIABILITY AND MANAGEMENT

This responsibility vests with the Finance directorate which entails responsibilities appearing hereunder:

Municipal Budget and Treasury Services

- Expenditure and Revenue services
- Asset Management
- Overall Management of SCM (Supply Chain Management)

2.5 STRATEGIC PRIORITY: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

This responsibility vests with the Office of the Municipal Manager and entails which entails responsibilities appearing hereunder:

- Overall Management of the Municipality
- Sound Municipal Operational Systems
- Implementation of Council Resolutions
- Overall Municipal Administration
- Public Participation
- Special Programmes
- Integrated Development Plan
- Performance Management System

CHAPTER 3: MUNICIPAL POWERS AND FUNCTIONS

Hereunder are the powers and functions allocated to the Ndwedwe Local Municipality:

- Municipal Planning
- Local Tourism
- Local Amenities
- Cleansing
- Control of public nuisance
- Storm Water
- Local Sports Facilities
- Municipal Roads
- Fencing and Fences

The Ndwedwe Municipality is responsible to ensure proper management of human resources, organisational development, financial viability and management and good governance and public participation. It is imperative to ensure service delivery, infrastructure and economic development in the Ndwedwe Municipality's rural context.

VISION

The Municipality committed itself to the following vision and mission:

“BY 2030 THE PEOPLE OF NDWEDWE WILL HAVE A PROSPEROUS AND VIBRANT ECONOMY, WHERE THEIR ASPIRATIONS ARE MET”

MISSION

The mission statement promotes a quality and sustainable delivery of municipal services by:

- Involving communities in the development.
- Forging strategic alliances and partnerships between the municipality and government departments, non-governmental organisations, community-based organisations, private sector to ensure speedy and co-ordinated delivery.

VALUES

The operations of the Municipality will be underpinned by the following key values:

- Accessibility
- Good Governance
- People centre
- Transparency
- Customer satisfaction
- Accountability
- Courtesy
- Integrity
- Employee development
- Respect

SUMMARY

This section highlights the performance achievements, challenges and measures taken to improve municipal performance during the 2022/2023 financial year.

The annual performance report includes key performance areas (KPA) which forms part of the IDP 2022/23. These KPAs have been included in the municipal scorecard for 2022/2023 financial year. It also presents the year end performance results for 2022/2023. The report is based on the narrative form as per the National key performance areas as follows:

1. Municipal Institution Transformation and Development
2. Basic Service Delivery
3. Local Economic Development
4. Municipal Financial Viability and Management
5. Good Governance and Public Participation
6. Cross Cutting

CHAPTER 4: PERFORMANCE MANAGEMENT PROCESSES

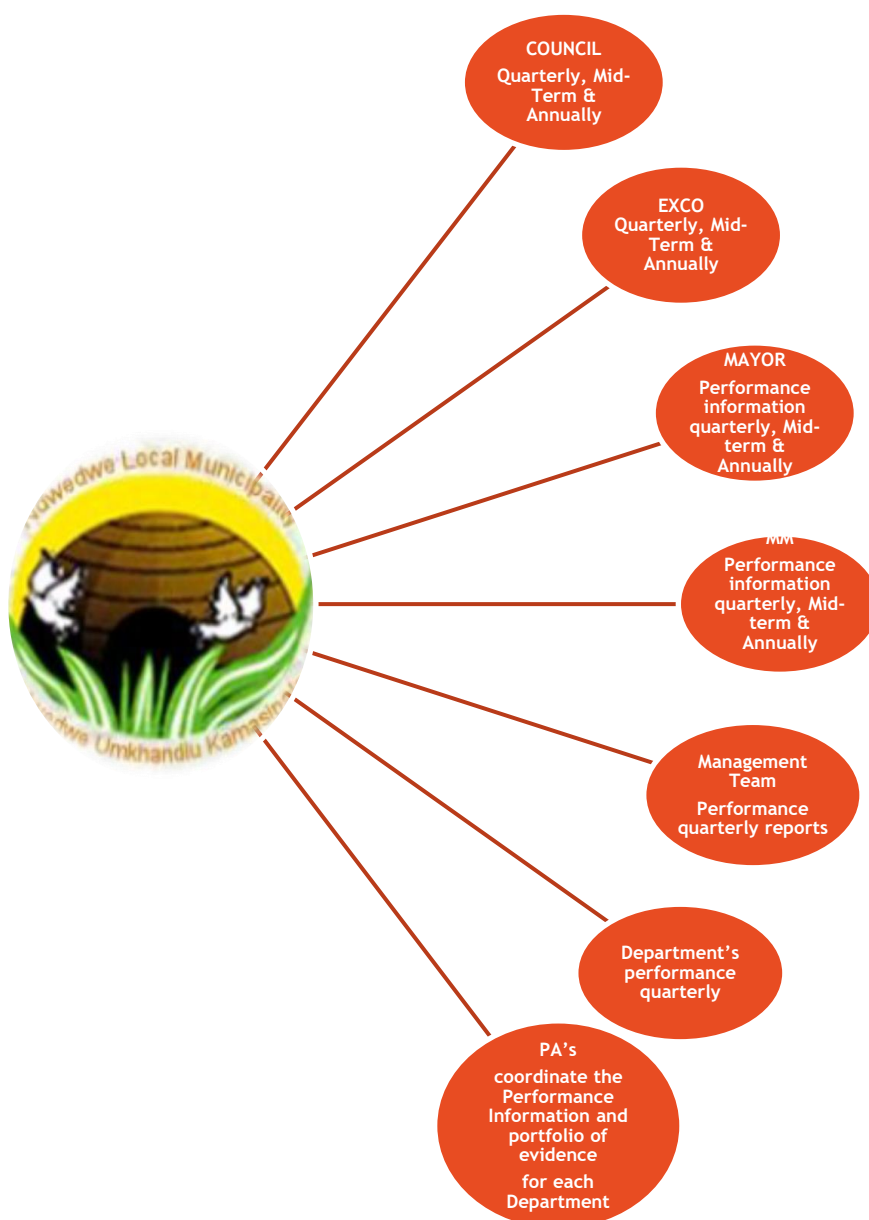
The Organisational Performance Framework must be reviewed annually and adopted as per the Municipal Systems Act, 32 of 2000, Chapter 6 guidelines. The Ndwedwe PMS Framework was reviewed and adopted by Council on 30 May 2023. Organisational Performance forms an integral part of the implementation of the Integrated Development Plan (IDP) operational plans that are monitored, and progress is reported annually against the targets set out as well as challenges experienced during the financial year.

According to the Municipal Systems Act (MSA) of 2000, Section 38(a) mandates municipalities to establish performance management systems, and the Planning and Performance Management Regulations of 2001, describes the municipality's Performance Management System (PMS) as consisting of a framework that articulates and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed as well as to determine the roles of different stakeholders.

The performance management system is a tool that measures the implementation of an organisation's strategy. It also provides a mechanism to measure whether targets meet the strategic objectives that are set by municipalities and employees. In Ndwedwe municipality the PMS implementation and management process is carried out at phases namely:

- Phase 1: Planning
- Phase 2: Monitoring and managing performance information
- Phase 3: Performance measurement and analysis
- Phase 4: Performance review and improvement
- Phase 5: Performance report.

The Ndwedwe performance monitoring flow chart illustrated below.



The Municipal Systems Act of 2000, section 46 (2), requires the municipality to compile an Annual Performance Report that forms part of the Annual Report prepared in terms of the Municipal Finance Management Act. This report focuses on the Organisational Objectives, and the achievements thereof made by the Ndwedwe Local Municipality in the 2022/2023 financial year. It also provides feedback on the targets as set out in the approved Organisational Scorecard as well as the Service Delivery and Budget Implementation Plan used to monitor performance at an operational level.

CHAPTER 5: PERFORMANCE AND SUPPORTING INFORMATION

According to the Municipal systems act, the PMS implementation and monitoring system places responsibility on each department and individual employees to collect relevant data and information to support the monitoring process. Evidence of performance is gathered and presented to substantiate claims of meeting (or not meeting) performance standards. All portfolios are verified against the reported actual, as it confirms the status of targets met and not met.

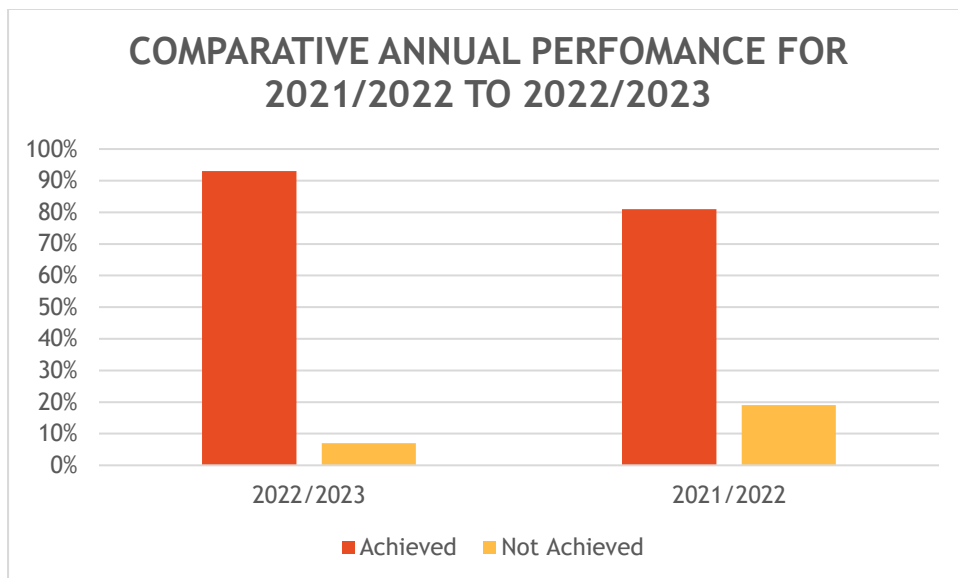
The Organisational scorecard is a layered plan, with the top layer SDBIP dealing with consolidated service delivery targets and linking these targets to departmental Service Delivery and Budget Implementation Plans. The following table indicates the National Key Performance Areas (NKPA's) which includes the number of Key Performance Indicators (KPI's) on the Organisational scorecard and departmental Top layer Service Delivery and Budget Implementation Plans (SDBIP's).

5.1 COMPARATIVE ANNUAL PERFORMANCE FOR 2021/2022 AND 2022/2023 FINANCIAL YEAR

The annual performance reporting for Ndwedwe Local Municipality is in line with the six (6) National KPAs, focuses on Section 46 of the Municipal systems Act requirements.

The table below indicates the Ndwedwe municipality's organisational annual performance reporting compared over the last two financial years for the 2021/2022 and 2022/2023.

FINANCIAL YEARS	TOTAL KPI's	TARGET MET	TARGET NOT MET
2021/2022	139	113 81%	27 19%
2022/2023	141	132 94%	9 6%



5.2 ORGANISATIONAL PERFORMANCE

The annual performance reporting for Ndwedwe Local Municipality is in line with the six (6) National KPAs focuses on Section 46 of the Municipal Systems Act requirements. The Ndwedwe Local Municipality Annual performance was satisfactory, **94%** reported as achieved and 6% reported as non-achieved. The figure below depicts the performance of Ndwedwe in relation to various business units. A more detailed look into each department is outlined under departmental results.

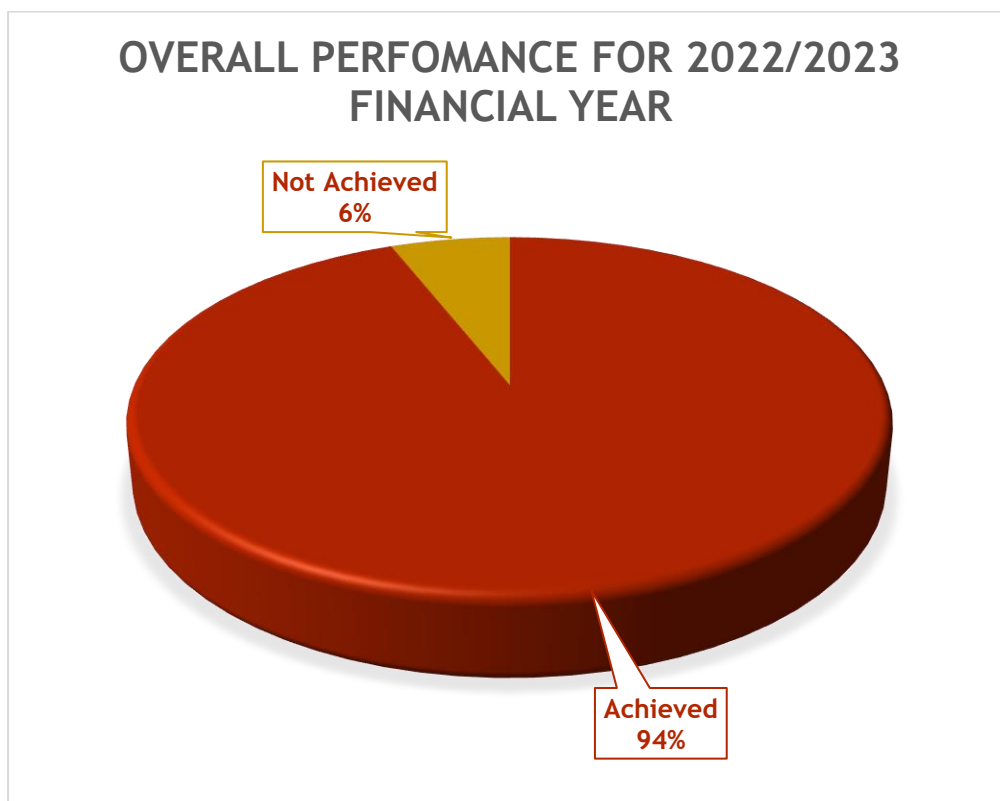


FIGURE 1: ANNUAL PERFORMANCE FOR 2022/2023 FY

Total targeted KPI's for Annual Performance for 2022/2023	Targets met	Targets not met
141	132	9
	94%	6 %

BUSINESS UNITS	TARGET MET % FOR ANNUAL PERFORMANCE EXCLUDING NON-ACHIEVED
Office Of the Municipal Manager Department	90%
Corporate Services Department	89%
Technical Services Department	88%
Economic Development and Planning Department	100%
Finance Department	96%
Community Services Department	100%

CHAPTER 6: ANNUAL PERFORMANCE REPORT

6.1 KPA 1: MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION

To improve, attract, develop and retain human capital and to facilitate institutional transformation and organisational development.

The table below indicates the total number of targets that have been met.

2021/2022

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET %
Institutional Transformation & Development	21	13	9	62%

2022/2023

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET %
Institutional Transformation & Development	19	17	2	89%

The Figure below illustrates the performance of the KPA 1.

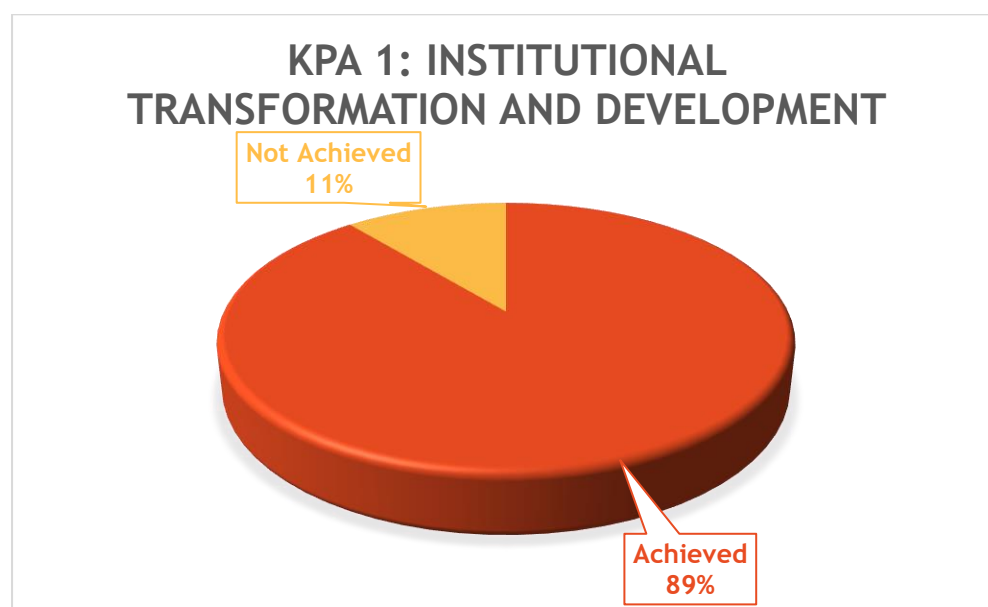


Figure 1: Performance of the KPA 1

6.1.1 PERFORMANCE HIGHLIGHTS

KEY PERFORMANCE AREA (KPA)	ANNUAL TARGET 2022/2023	ANNUAL ACTUAL 2022/2023	ACHIEVED/ NOT ACHIEVED
Workplace Skills Plan implementation	13 WSP trainings to be held in accordance with the WSP by deadline by 31 March 2023	15	Overachieved
Workplace Skills Plan implementation	1% of budget spent on the municipality WSP by 30 June 2023	1%	Achieved
Workplace Skills Plan implementation	1 Workplace Skills Plan (WSP) & Annual Training Report (ATR) to be completed and submitted to LGSETA by 30 April 2023	1	Achieved
Human Resources Management Excellence	Vacancy rate under 12% by end June 2023	12%	Achieved
Community skills support programme	2 Interns trainees recruited by 31 December 2022	2	Achieved
Internal and external bursaries awarded	4 Quarterly Internal and External Bursary progress reports submitted HR Portfolio for noting by 30 June 2023	4	Achieved
Employment Assistant Programs	2 Bi-Annual EAP programs to be held by 31 December 2022	2 (EAP meetings were held on 15 December 2022 and 31 May 2023)	Achieved
Functional ICT infrastructure (Implement, test and maintain ICT system backups)	6 Monthly ICT maintenance reports submitted by 31 December 2022	6	Achieved
Fleet management	12 Monthly Fleet management reports generated by 30 June 2023	12	Achieved
Coordination of Council meetings	4 Quarterly scheduled meetings of Council that are co-ordinated by held by 30 June 2023	10 (Council meetings were held on 30 August, 30 September 2022, 27 October, 9 December 2022, 31 January, 28 February and 30 March 2023, 28 April, 30 May and 30 June 2023).	Overachieved
Coordination of Exco meetings	10 Monthly scheduled EXCO meetings to be held by 30 June 2023	10 (EXCO meetings were held on 22 July, 24 August, 21 October, 5 December 2022, 25 January, 22 February and 24 March, 20 April, 30 May and 28 June 2023).	Achieved

Coordination of Portfolio Committees meetings	23 Quarterly Scheduled meetings of Portfolio Committees (Finance, EDP, LPA & HR, Community Services, Infrastructure & Technical) to be held by 30 June 2023	38 (Portfolio meetings were held 3 Finance: 24 Jan, 17 Feb and 17 March. 3 EDP: 07 Feb, 16 Feb, 15 March, 1 LPA&HR: 08 Feb, 2 Com:09 Feb and 23 March 23. 2 INFRA: 16 Feb and L2631/03/23 (Special)) on, 11 April 2023 Community, 12 April Technical, 12 April EDP, 21 April HR, 25 April Technical, 11 May Technical, 16 May EDP, 16 May Finance, 17 May Community and 14 June 2023 Community).	Overachieved
Coordination of Municipal Public Account Committee meetings	4 Quarterly scheduled meetings of Audit Committee to be held by 30 June 2023	7	Overachieved
Coordination of Municipal Public Account Committee meetings	4 Quarterly scheduled meetings of MPAC that are co-ordinated by held by 30 June 2023	4 (MPAC meetings were held on 25-26, 30 May and 23 June 2023)	Overachieved
Security Services Reports	4 Quarterly Security Services Reports generated by 30 June 2023	4	Achieved
Human Resources Management Excellence	1 Policy Workshop to be conducted by 30 June 2023	1(The Acting Allowance Policy was workshopped and approved at Council on 30 May 2023)	Achieved
Monitoring performance of effective enterprise risk management	4 Progress Reports on Risk Management by end of 30 June 2023	4	Achieved

6.1.2 CHALLENGES AND MEASURES TAKEN TO IMPROVE PERFORMANCE

CHALLENGES	MEASURES TAKEN TO IMPROVE PERFORMANCE
REF CS 06-2022/2023 1 OHS meeting was held on 18 May 2023 instead of 3. OHS Committee meetings did not sit due to no capacity within the Unit. The OHS post is vacant.	Management will ensure that the OHS post is prioritised and filled in the new financial year.

REF CS 10-2021/2022
3 Instead of 4 ICT meetings were held, 1 meeting didnot sit due to no quorum.

The meeting will take place in quarter 1 of the new financial year.

6.2 KPA 2: BASIC SERVICE DELIVERY

One of the core functions of the municipality is to ensure and facilitate the provision of sustainable infrastructure delivery to eradicate backlogs. The table below indicates the total number of targets that have been met.

2021/2022

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET%
Basic Service Delivery	18	13	5	72%

2022/2023

NATIONAL KPA's	TOTAL KPI's	TARGET MEET	TARGET NOT MET	TOTAL TARGETS MET%
Basic Service Delivery	26	23	3	88%

The Figure below illustrates the performance of the KPA 2.

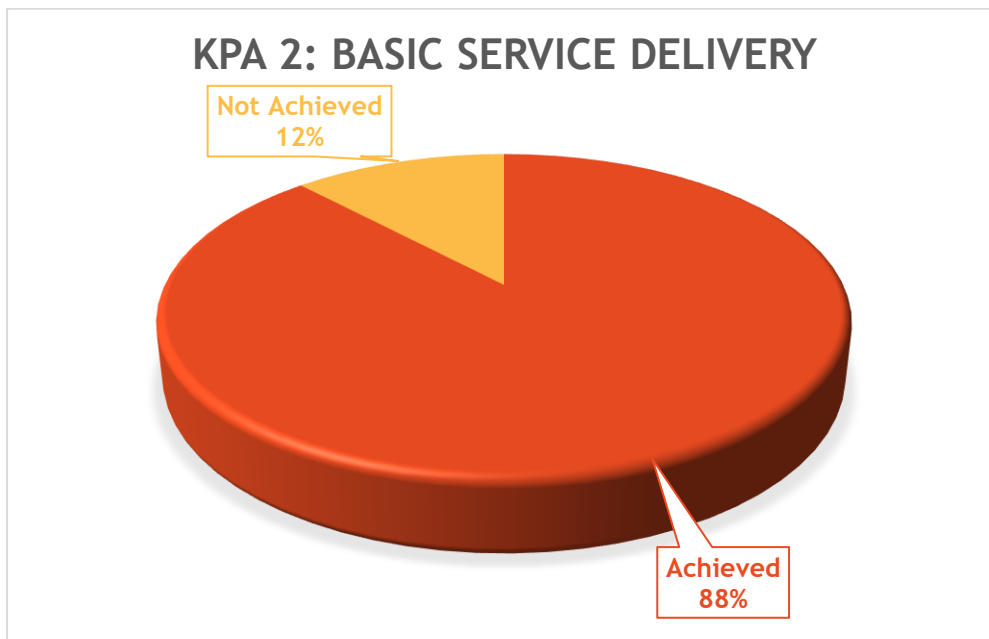


Figure 2: Performance of KPA 2

6.2.1 PERFORMANCE HIGHLIGHTS

To ensure and facilitate the provision of sustainable infrastructure in order to eradicate backlogs.

KEY PERFORMANCE AREA (KPA)	ANNUAL TARGET 2022/2023	ANNUAL ACTUAL 2022/2023	ACHIEVED/ NOT ACHIEVED
Mdloti Bridge Ward 17	100% Construction of Mdloti bridge (Concrete for structure, Road's gabions, and stone pitching) completed by end of 30 June 2023	100% Construction of Mdloti bridge (Concrete for structure, Road's gabions, and stone pitching) completed	Achieved
Isibonelo Community Creche Ward 11	100% Construction of Isibonelo Community Development Creche (Plastering, Plumbing works, Electrical works, Paving and Fencing) completed by end of 30 June 2023	100% Construction of Isibonelo Community Development Creche (Plastering, Plumbing works, Electrical works, Paving and Fencing) completed	Achieved
Mahlabathini Access Road Ward 05	3km Construction works of Mahlabathini Access Road (Road layer works, base, drainage system) in Ward 05 to be completed by end of 31 March 2023	3km Construction works of Mahlabathini Access Road (Road layer works, base, drainage system) in Ward 05 to be completed by end of 31 March 2023	Achieved
Court Access Road Ward 15	2,5km Construction works of Court Access Road (Road formation, base, black top asphalt, drainage system) in Ward 15 to be completed by end of 30 June 2023	2,5km Construction works of Court Access Road (Road formation, base, black top asphalt, drainage system) in Ward 15 completed	Achieved
Refurbishment KwaDeda sports field Public Toilets & Fencing Ward 5	100% Refurbishment of KwaDeda sports field lights and fencing in Ward 05 to be completed by end of 30 June 2023	100% Refurbishment of KwaDeda sports field lights and fencing in Ward 05 completed by end of 30 June 2023	Achieved
Rehabilitation of water and sewer supply to Bhamshela Thusong Centre in Ward 02	100% Rehabilitation water/sewer (Septic tanks, pipe laying & meter connection) in Bhamshela Thusong Centre & Ndwedwe Central Offices to be completed by end of 30 June 2023	100% Rehabilitation water/sewer (Septic tanks, pipe laying & meter connection) in Bhamshela Thusong Centre & Ndwedwe Central Offices completed	Achieved
Ndwedwe Testing Station	100% Construction of Ndwedwe Testing Station (Painting, plumbing works, electrical works) to be completed by end of 30 June 2023	100% Construction of Ndwedwe Testing Station (Painting, plumbing works, electrical works) completed	Achieved
Re-construction of Dalibho Library Clear-Vu Fence Ward 2	100% Supply and installation of Clear-Vu fencing for Dalibho Library to be completed by 30 June 2023	100% Supply and installation of Clear-Vu fencing for Dalibho Library completed	Achieved

INEP Electrification Ward 02, 09, 10 & 13	100% Construction of Electrification for preparations for household connections to be energised by ESKOM by end of 30 June 2023	100% Construction completed of Electrification for preparations for household connections were energised by ESKOM	Achieved
Bhamshela Thusong Centre Clear-Vu Fence	100% Supply and installation of Clear-Vu fencing for Bhamshela Thusong Centre to be completed 30 June 2023	100% Supply and installation of Clear-Vu- fencing for Bhamshela Thusong Centre completed	Achieved
Rehabilitation of Water supply at Johnny Makhathini Civic Hall & Ndwedwe Library Ward 15	100% Rehabilitation of water supply at of Johnny Makhathini Hall and Ndwedwe library Ward 15 to be completed by end of 30 June 2023	100% Rehabilitation of water supply at of Johnny Makhathini Hall and Ndwedwe library Ward 15 completed	Achieved
EPWP - Waste management	80 EPWP work opportunities created by end of 30 September 2022	85	Overachieved
Capital expenditure monitoring	100% Capital expenditure spent completed by end of 30 June 2023	100% Capital expenditure spent	Achieved
Ezimpangeleni Hall Refurbishment Ward 4	100% Refurbishment of Ezimpangeleni hall to be completed by end of 30 June 2023	100% Refurbishment of Ezimpangeleni hall completed	Achieved
Pentacoste Hall Refurbishment Ward 14	100% Refurbishment of Pentacoste hall to be completed by end of 30 June 2023	100% Refurbishment of Pentacoste hall completed	Achieved
Mayelisweni Hall Refurbishment Ward 19	100% Refurbishment of Mayelisweni hall to be completed by end of 30 June 2023	100% Refurbishment of Mayelisweni hall completed	Achieved
Upgrade of Water Supply of Dalibho Library	100% Upgrade of Water supply of Dalibho library to be completed by end of 30 June 2023	100% Upgrade of water supply of Dalibho Library completed	Achieved
Electrification, Tubing & Fencing of Siyazakha Creche in Ward 6	100% Electrification, tubing & fencing of Siyazakha creche completed by end of 30 June 2023	100% Electrification, tubing & fencing of Siyazakha creche completed	Achieved
Renovations & Fencing of Wewe Community Hall Ward 2	100% Renovations & fencing of Wewe community hall completed by end of 30 June 2023	100% Renovations & fencing of Wewe community hall completed	Achieved
Monitoring performance of effective enterprise risk management	4 Progress Reports on Risk Management to be completed by end of 30 June 2023	4	Achieved

Chibini Gravel Access Road Ward 04	5km Construction works of Chibini Access Road (Road layer works, base, drainage system) to be completed by end of 30 June 2023	5km Construction works of Chibini Access Road (Road layer works, base, drainage system) completed	Achieved
COGTA Electrification Ward 02, 07, 09, 10	100% Construction of Electrification - (Pole plantation, Installation of electricity reticulation networks infrastructure) for preparations for household connections to be energised by ESKOM) to be completed by end of 30 June 2023	105% Construction of Electrification (Pole plantation, Installation of electricity reticulation networks infrastructure & preparation for energizing through Eskom completed	Overachieved
Ndwedwe Municipal Offices Phase 2	Appointment of Contractor and Site Establishment to be completed by end of 30 June 2023	Appointment of contractor and Site establishment completed	Achieved

6.2.2 CHALLENGES AND MEASURES TAKEN TO IMPROVE PERFORMANCE

CHALLENGES	MEASURES TAKEN TO IMPROVE PERFORMANCE
REF TS 05-2022/2023 The construction of the bridge requires more funding hence the budget is limited. The project to be re-budgeted 2023-24 in the new financial year.	The bridge will be plan and budgeted in the new financial year 2023-24
REF TS 15-2022/2023 Few of the Items on the BOQ are not done due to non-performance of the main contractor the project was not achieved.	Cession agreement introduced with the Main contractor to complete the project scope of works in Quarter 1 on 30 September 2023
REF TS 26- 2022/2023 The project scope was incomplete due to the municipality receiving the MIG additional funding in quarter 4 therefore project was not achieved.	Contractor to complete the project scope of works in Quarter 1 on 29 September 2023

6.3 KPA 3: LOCAL ECONOMIC DEVELOPMENT AND PLANNING

To develop a resilient economy that creates sustainable decent jobs and reduces poverty. To facilitate the provision of support necessary for the development of SMME's and cooperatives throughout the municipality continues to upscale agriculture development.

The table below indicates the total number of targets that have been met.

2021/2022

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET %
LOCAL ECONOMIC DEVELOPMENT	14	11	2	79%

2022/2023

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET%
Local Economic Development	13	13	0	100%

The Figure below illustrates the performance of the KPA 3.



Figure 3: Performance of KPA 3

6.3.1 PERFORMANCE HIGHLIGHTS

KEY PERFORMANCE AREA (KPA)	ANNUAL TARGET 2022/2023	ANNUAL ACTUAL 2022/2023	ACHIEVED/ NOT ACHIEVED
Local Agricultural Indaba	1 (was 2) Local Agricultural Indaba to be held by end of 31 December 2022	1	Achieved
Ndwedwe Music Festival	1 Ndwedwe Music Festival event to be held by end of 31 December 2022	1 Ndwedwe Festival was held on 23 December 2022	Achieved
New markets for farmers	2 New Farmers market day to be held by end of 30 June 2023	2 (New Farmers market day were held on 13 October 2022 and 6 April 2023)	Achieved
Design of Ndwedwe Market, Arts and Craft Centre	Design of Ndwedwe Market, Arts and Craft Centre by end of 31 December 2022	Design of Ndwedwe Market, Arts and Craft Centre was completed	Achieved
Co-operative Development	20 (was 2) Cooperatives supported by end of 30 June 2023	52	Overachieved
SMMEs Supported	10 LED (SMME) supported by end of 30 June 2023	56	Overachieved
Ndwedwe Town Development	Submission of the SPLUMA application for Ndwedwe Town Development proclamation to Surveyor General completed by end of 30 June 2023	SPLUMA application for Ndwedwe Town Development proclamation to Surveyor General was submitted.	Achieved
Housing Forum	2 Housing Forum meetings to be held by end of 30 June 2023	2 (Housing Forum meetings were held on 10 November and 18 May 2023)	Achieved
LED Forum	2 LED Forums meetings to be held by end of 30 June 2023	2	Achieved
Development Phase 2 of Bhamshela regeneration study (Design)	Development Phase 2 of Bhamshela regeneration study and Design to be completed by end of 30 June 2023	Development Phase 2 of Bhamshela regeneration study and Design was completed	Achieved
Review of 2022/23 Spatial Development Framework	Review of Spatial Development Framework and submit to Council for adoption by end of 30 June 2022	Review of Spatial Development Framework was adopted and approved by Council on 30 May 2023.	Achieved
Finalisation of LUMS	Finalisation of LUMS and submit to Council for adoption by end of 30 June 2023	Finalisation of LUMS and adopted by Council.	Achieved
Monitoring performance of effective enterprise risk management	4 Progress Reports on Risk Management by end of 30 June 2023	1	Achieved

6.4 KPA 4: FINANCIAL VIABILITY AND MANAGEMENT

The finance department continuously ensures that effective and efficient municipal financial management is crucial. By improvement of cash flow liquidity and promotion of sound financial management.

The table below indicates the total number of targets that have been met.

2021/2022

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET
Financial Viability and Management	26	26	0	100%

2022/2023

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET%
Financial Viability and Management	25	24	1	96%

The Figure below illustrates the performance of the KPA 4.

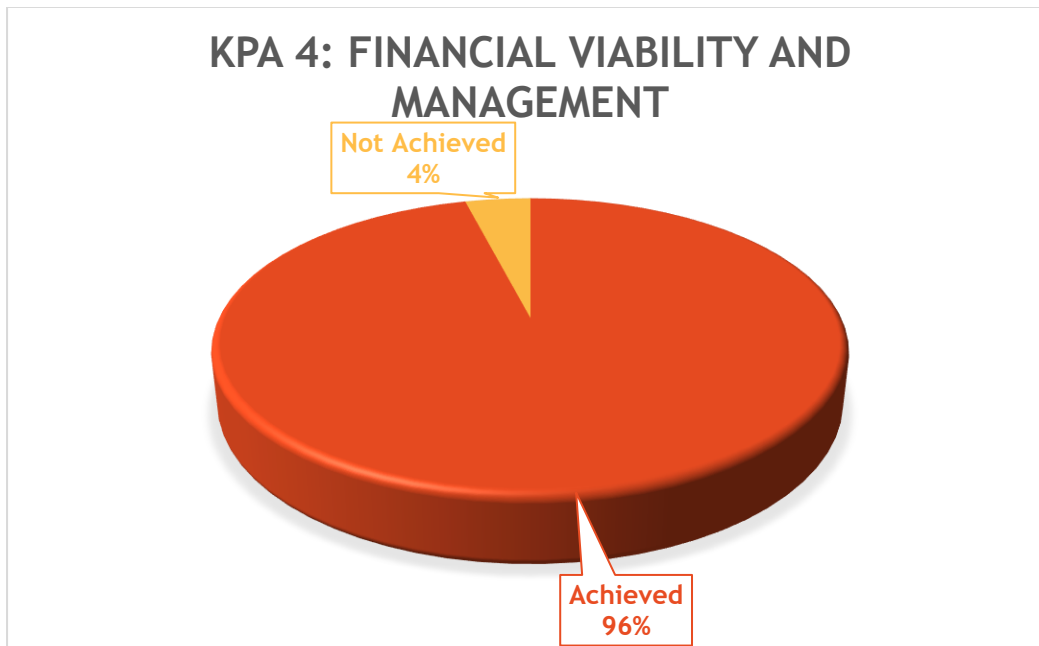


Figure 4: Performance of KPA 4

6.4.1 PERFORMANCE HIGHLIGHTS

KEY PERFORMANCE AREA (KPA)	ANNUAL TARGET 2022/2023	ANNUAL ACTUAL 2022/2023	ACHIEVED/ NOT ACHIEVED
Compliance with MFMA regulations	12 Monthly Section 71 MFMA reports submitted by end of 30 June 2023	12	Achieved
Compliance with MFMA regulations	1 MFMA 72 Report submitted by end of 31 January 2023	1	Achieved
Compliance with MFMA regulations	4 MFMA Quarterly reports submitted by end of 30 June 2023	4	Achieved
Adjusted Budget for 2022/23 financial year	Adjusted Budget adopted by Council by end of February 2023	Adjusted Budget was adopted by Council on 28 February 2023	Achieved
Final Budget for 2022/ 2023 financial year	Final 2023/2024 Budget adopted by Council by end of 31 May 2023	Final 2023/2024 Budget was approved and adopted by Council on 30 May 2023	Achieved
Revenue Collection	70% of Revenue collected by end of 30 June 2023	75%	Overachieved

Finances Policies (SCM, Tariff, Credit Control Policy, S and T, Overtime Policy, Banking and investment, Budget, Indigent, Fixed Assets, Rates, Virement and Disposal)	Review and adopt of Finance budget related policies by Council by end of 30 June 2023	Reviewed and adopted Finance budget related policies was approved by Council on 30 May 2023	Achieved
Supplementary General Valuation Roll	Approved Supplementary General Valuation Roll by Council by end of 30 April 2023	Approved Supplementary General Valuation Roll was approved with final Budget by Council on 30 May 2023	Achieved
Screening of Suppliers from SCM Database	4 Quarterly Screening of Suppliers from SCM Database generated by end 30 June 2023	4	Achieved
SCM report	4 Quarterly SCM reports submitted to Council by end of 30 June 2023	4	Achieved
Compliance with MFMA regulations	12 Monthly Debtors reconciliation reports by end of 30 June 2023	12	Achieved
Compliance with MFMA regulations	12 Monthly Property Rates Reconciliations reports by end of 30 June 2023	12	Achieved
Compliance with MFMA regulations	12 Monthly Bank Reconciliations reports by end of 30 June 2023	12	Achieved
Compliance with MFMA regulations	12 Monthly Investments registers by end of 30 June 2023	12	Achieved
Compliance with MFMA regulations	12 Monthly Accurate grant registers by end of 30 June 2023	12	Achieved
Payment of creditors (Pg 16 of MFMA circular 71)	30 Days from submission by end of 30 June 2023	Payment of Invoice 30 days from submission completed	Achieved
Third Party Payments	7th day of the month for 3rd parties by end of 30 June 2023	7th day of each month for 3rd parties' payment completed	Achieved
Maintain unqualified audit opinion	2021/2022 AFS submitted to AG by end of 31 August 2022	1 2021/2022 AFS has been submitted to AG on 31 August 2022	Achieved
Debt coverage (Pg 9 of MFMA circular 71)	45% Debt Total Borrowings & Revenue Ratio by end of 30 June 2023	45%	Achieved
Finance skills support on MFMP programme	Training of Finance interns on the MFMP by end of 31 December 2022	Training of five Finance interns on the MFMP programme	Achieved
Conduct Asset Verification for Quality and a reliable fixed asset register	Annual Asset verification report on movable assets submitted to Auditor General by end of 30 June 2023	Annual Asset verification report on movable assets	Achieved

Liquidity Management (Pg 7 of MFMA circular 71)	30 days cash on hand	30 days	Achieved
Current Ratio (Pg 7 & 8 of MFMA circular 71)	1.5:1	4.09	Achieved
Monitoring performance of effective enterprise risk management	4 Progress Reports on Risk Management by end of 30 June 2023	4	Achieved

6.4.2 CHALLENGES AND MEASURES TAKEN TO IMPROVE

CHALLENGES	MEASURES TAKEN TO IMPROVE PERFORMANCE
REF FV 25-2022/2023 The Indigent Policy was reviewed and adopted by Council. However, the Indigent register has not been adopted by Council, as the register is not yet finalised.	Management will ensure that the Indigent register is finalised by end of 31 March 2024.

6.5 KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

To promote good governance and public participation by conducting annual assessments for ward committees, conduction of municipal employees for section 57 and conducting of Municipal Izimbizo's. The table below indicates the total number of targets that have been met.

2021/2022

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET
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Good Governance and Public Participation	33	25	8	76%
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2022/2023

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET%
Good Governance and Public Participation	31	28	3	90%

The Figure below illustrates the performance of the KPA 5.



Figure 5: Performance of KPA 5

6.5.1 PERFORMANCE HIGHLIGHTS

KEY PERFORMANCE AREA (KPA)	ANNUAL TARGET 2022/2023	ANNUAL ACTUAL 2022/2023	Achieved/Not Achieved
Submission of Internal Audit Report to Audit Committee	4 Reports submitted to Audit Committee by end of 30 June 2023	4	Achieved

Submission of Audit Committee Reports to Municipal Council	4 Reports submitted to Municipal Council by Audit Committee Chairperson by end of 30 June 2023	4	Achieved
Internal Audit Charter	1 Reviewed Internal Audit Charter and submitted to Audit Committee for approval by end of 30 June 2023	1 Reviewed Internal Audit Charter and submitted to Audit Committee for approval	Achieved
Tabling of Annual Report 2021/2022 to Council within 9 months after the end of a financial year	2021/2022 Annual Report submitted for adoption to Council by end of 31 March 2023	2021/2022 Annual Report was adopted by Council on 30 March 2023	Achieved
Tabling of Oversight report on the AR 2020/2021 to Council no later than 2(two) months from the date in which the AR was tabled as per MFMA Section 127 (5)	2021/22 Oversight Report for adopted by end of Council by end of 31 March 2023	2021/2022 Oversight Report was tabled to Council and adopted on 30 March 2023	Achieved
Performance Reviews	3 Quarterly Performance reviews of Senior Managers conducted by end of 30 June 2023	3	Achieved
Performance Management Framework	1 Reviewed Performance Management Framework by end 30 June 2023	1 Reviewed Performance Management Framework approved by Council on 30 May 2023	Achieved
Annual Municipal Performance Report (AMPR)	1 AMPR submitted to AG by end of 31 August 2022	1 AMPR Annual Performance Report submitted to Auditor General (AG)	Achieved
Annual IDP Review 2023/2024	1 2023/2024 Final IDP submitted to Council for adoption by 30 June 2023	1 2023/2024 Final IDP approved by Council on 30 May 2023	Achieved
Speaker Izimbizo	2 Speaker's Izimbizo's hosted by end of 30 June 2023	2 (Speaker's Izimbizo was hosted 26 April and 18 May 2023)	Achieved
Mayoral/IDP Izimbizo	2 Mayoral/ IDP/Budget Izimbizo hosted by end of 30 June 2023	5(Mayoral Izimbizo's were hosted on 11, 17, 23 November 2022, 11 and 18 May 2023)	Overachieved

Ward Committees Training	2 Ward Committee trainings conducted by end of 30 June 2023	2	Achieved
Ward Committees Quarterly Meeting	4 Ward Committee meetings held by end of 30 June 2023	11 (Ward Committee meetings were held on 4 April and 6 June 2023)	Overachieved
Media Slots	10 Media slots conducted by end of 30 June 2023	24	Overachieved
Monitoring performance of effective enterprise risk management	4 Risk registers updated by end of 30 June 2023	4	Achieved
Review performance of effective enterprise risk management	4 Ethics/Risk Committee meetings held by end of 30 June 2023	4	Achieved
Risk Management	1 Annual Risk assessment conducted by end of 30 June 2023	1 Annual Risk assessment conducted	Achieved
Sports Development/Recreation programs	20 Sports development programs hosted by end of 30 June 2023	23	Overachieved
Disability Games (Local, District, Provincial and National)	2 Disability Games hosted by end of 31 December 2022	2	Achieved
SALGA Games (Local/District and Provincial)	2 SALGA Games hosted by end of 31 December 2022	4	Overachieved
Mayoral Sports Development Cup Tournament	1 Mayoral Sports Development Cup Tournament hosted by end of 31 March 2023	1	Achieved
Sports and Recreation Capacity Building Workshops	1 Capacity Building Workshops held by end of 31 December 2022	1	Achieved
Ndwedwe Rural Horse Racing	1 Ndwedwe Rural Horse Racing hosted by end of 31 March 2023	1	Achieved
Examination Prayer	1 Examination Prayer hosted by end of 30 November 2022	1	Achieved

Youth Development	12 Youth development programs hosted by end of 30 June 2023	15	Overachieved
Young Local Artists Support Workshop	1 Young Local Artists Support workshop held by end of 31 March 2023	1	Achieved
Youth Council meeting	4 Youth Council meetings held by end of 30 June 2023	4	Achieved
Drafting of Service Level Agreements (SLA's)	20 SLAs drafted by 30 June 2023	92	Overachieved

6.5.2 CHALLENGES AND MEASURES TAKEN TO IMPROVE

CHALLENGES	MEASURES TAKEN TO IMPROVE PERFORMANCE
REF MM 14-2022/2023 The draft Strategy has been developed however it has not been workshopped with Councillors due to non-availability dates.	The draft Strategy will be workshopped at the Policy Workshop on 26 and 27 July 2023.
REF MM 19-2022/2023 The Reviewed Risk Management Framework and Policy has not been workshopped with Councillors due to non-availability dates for Policy Workshop.	The Reviewed Risk Management Framework and Policy will be workshopped at the Policy Workshop on 26 and 27 July 2023.
REF MM 20-2022/2023 The Reviewed Anti-Fraud and Corruption Strategy has not been workshopped with Councillors due to non-availability dates for Policy Workshop.	The Reviewed Anti-Fraud and Corruption Strategy will be workshopped at the Policy Workshop on 26 and 27 July 2023.

6.6 KPA 6: COMMUNITY AND SOCIAL SERVICES

To facilitate the provision of infrastructure throughout the municipality. The table below indicates the total number of targets that have been met.

2021/2022

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET
Community and Social Services	27	25	2	92%

2022/2023

NATIONAL KPA's	TOTAL KPI's	TARGETS MET	TARGETS NOT MET	TOTAL TARGETS MET%
Community and Social Development Services	27	27	0	100%

The Figure below illustrates the performance of the KPA 6.



Figure 6: Performance of KPA 6

6.6.1 PERFORMANCE HIGHLIGHTS

KEY PERFORMANCE AREA (KPA)	ANNUAL TARGET 2022/2023	ANNUAL ACTUAL 2022/2023	ACHIEVED/ NOT ACHIEVED
Municipal Waste collections	300 Refuse collections done by end of 30 June 2023	300	Achieved

Buy Back Structure (Phase one) Appointment of Service provider, Site establishment and fencing.	Appointment of Service provider, Site establishment and fencing Site establishment and fencing to be completed by end of 30 June 2023	Appointment of Service provider, Site establishment and fencing Site establishment and fencing completed	Achieved
Procurement of Library Books	50 Books purchased by end of 30 June 2023	50	Achieved
Gender programmes for Men and women conducted by deadline	2 Gender programmes held by end of 31 December 2022	4	Overachieved
Women's Caucus	2 Women's Caucus Commemoration Dialogue held by end of 30 June 2023	2	Achieved
Gender programmes for women conducted by deadline	1 Women's Parliament programmes to be held by end of 30 September 2022	2	Overachieved
Disability programmes	3 Disability programmes held by 30 June 2023	4	Overachieved
Dress a child uniform campaign	30 Beneficiaries per ward to be assisted with School wear by end of 31 March 2023	40 Campaigns held at schools	Achieved
Orphans and Farm Workers programmes	1 of Orphans and Farm workers programmes held by end of 31 March 2023	1 (Orphans and Farm workers program was held on 21 March 2023)	Achieved
Christmas programmes for Senior Citizens	1 Christmas programmes for Senior Citizens held by end 31 December 2022	1	Achieved
Moral Regeneration event	2 Moral Regeneration event held by end of 30 June 2023	2	Achieved
Civil Society Forum	4 Civil Society Forums held by end of 30 June 2023	4	Achieved
Ndwedwe HIV/Aids Day event	2 HIV/Aids Day event held by end of 31 March 2023	2	Achieved
16 Days of Activism	2 16 Days of Activism programmes held by end of 31 December 2022	2	Achieved
Umkhosi Wesintu	1 Umkhosi Wesintu events held by end of 31 December 2022	1	Achieved
Umkhosi Womhlanga Ndwedwe Reed Dance Celebrations	1 Umkhosi Womhlanga Ndwedwe Reed Dance Celebrations event held by end of 30 September 2022	1	Achieved
Child Protection programmes	1 Child Protection programmes held by end of 31 May 2023	1 (Child Protection programmes was held on 6 June 2023)	Achieved
Mandela Day programmes	1 Mandela Day programmes held by end of 31 July 2022	3	Overachieved
Training and Development for Women	1 Training and Development for Women held by end of 31 March 2023	1	Achieved

Operation Sukuma Sakhe (OSS) local task team meetings	4 OSS meetings held by end of 30 June 2023	5	Overachieved
Operation MBO	2 Operation MBO meetings held by end of 30 June 2023	2	Achieved
Disaster and Waste Awareness Campaigns	8 Disaster and Waste Community awareness campaigns held by end of 30 June 2023	24	Overachieved
District Disaster Management Advisory Forums	4 Disaster Management Advisory meetings held by end of 30 June 2023	4	Achieved
Disaster Management Emergency Relief	12 Monthly reports submitted to the Provincial disaster management centre by end of 30 June 2023	12	Achieved
Construction of Disaster Management Centre	100% of Land preparation and fencing to be completed by end of 30 June 2023	100% of Land preparation and fencing was completed	Achieved
Training and Development for Women	1 Training and Development for Women held by end of 31 March 2023	1	Achieved
Renovations of Bhamshela Thusong Centre	100% of Renovations (Building of ablution toilets, roofing, building of the security house, painting, and tiling of all the offices and parking) of Bhamshela Thusong Centre to be completed end of 30 June 2023	100% of Renovations (Building of ablution toilets, roofing, building of the security house, painting, and tiling of all the offices and parking) of Bhamshela Thusong Centre was completed	Achieved
Monitoring performance of effective enterprise risk management	4 Progress Reports on Risk Management by end of 30 June 2023	4	Achieved

CHAPTER 6 KEY AREAS TO NOTE

6.1 IMPROVING PERFORMANCE

This section highlights key areas for improving of performance, even in the cases where the targets have been met or exceeded. These will include, inter alia:

- To improve the cash flow liquidity and promotion of sound financial management.
- The supply chain management continues to implement the framework policy and adherence to the approved policy.
- Restructuring as a possible solution for an inappropriate structure.
- Process and systems improvement strategies to remedy poor systems and processes.

- Training and sourcing additional capacity where skills and capacity shortages are identified.
- Change management and diversity management education programmes to address organisational culture.
- Review of the IDP where Councillors will address shortcomings in the strategy.
- Development of appropriate departmental business plans and operational plans to guide performance in each department.

6.2 DETERIORATING PERFORMANCE

This section highlights key areas for deterioration of performance, even in the cases where the targets have been missed. In order to improve performance, the Ndwedwe Local Municipality throughout the performance management phases will analyse poor performance, through coaching sessions from top to lower levels of the administration and appropriate response strategies will be developed.

Poor performance in municipalities is often characterised by disclaimers and adverse opinions from the Auditor General and community protests for inadequate service delivery. The worst measure that is taken for worst performing municipalities is the Section 139 intervention by the MEC for Local Government in the province.

CHAPTER 7: ASSESSMENT OF THE PERFORMANCE OF EXTERNAL SERVICE PROVIDER

The monitoring of the service provider performance is ensured through the signing of the Service Level Agreement. It is currently being done by user department levels. The end user department is providing monthly reports to the SCM unit as well. Service providers who fail to perform are reported to SCM and the necessary action is taken including the termination of the contract or cancellation of an order.

All service providers performance is monitored and reviewed on a monthly and quarterly basis, however as defined in the Systems Act Section 76 the service providers performing the core functions of the Ndwedwe Local Municipality are rated below in table.

Performance Analysis and rating criteria for contractor performance rating purposes, the following rating criteria is used:

PERFORMANCE WEIGHTING		
1	POOR	Performance did not meet most contractual requirements and contains serious problem(s) for which correction actions were ineffective.
2	SATISFACTORY	Performance did not meet some contractual requirements; contractors' actions appear only marginally effective or were not fully implemented.
3	GOOD	Contractual performance of contractor contains some minor problems for which corrective action taken by the contractor appear or were satisfactory
4	VERY GOOD	Performs meets contractual requirements some minor problems for which corrective action taken by the contractor were effective
5	EXCELLENT	Performance meets contractual requirements with few minor problems for which corrective actions by contractor were highly effective.

The performance ratings of service providers performing the core function of the municipality are as follows:

Assessment Key	
Good (G)	<i>The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract</i>
Satisfactory (S)	<i>The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract</i>
Poor (P)	<i>The service has been provided below acceptable standards</i>

Ref Vote Number:	Name of external Service Provider	Date Contract Awarded	ID P Ref No	Service provided in terms of the SLA	Value of project ®	Financial Year 2022/2023	Assessment of Service Providers
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								Performance		
						Target	Actual	G	S	P
C0039-11/IA01952/F0791/X116/R3704/001/TECH	SIQU GROUP Cc	13 APRIL 2022	TS 01	Mdloti Bridge Ward 17	R 13 962 189.87	100% Construction of Mdloti bridge (Concrete for structure, Roads gabions and stone pitching) completed by end of 30 June 2023	Achieved	G		
C0230-18/IA00032/F0791/X099/R3698/001/TECH	P4S TRADING	01 JUNE 2022	TS 02	Isibonelo Community Creche Ward 11	R 6 624 242.36	100% Construction of Isibonelo Community Development Creche (Plastering, Plumbing works, Electrical works, Paving and Fencing) completed by end of 30 June 2023	Achieved	G		
C0040-52/IA01952/F0791/X099/R3710/001/TECH	Magubane plant and Contractors	05 MAY 2022	TS 03	Mahlabathini Access Road Ward 05	R 4 994 717.93	3km Construction works of Mahlabathini Access Road (Road layer works, base, drainage system) in Ward 05 to be completed by end of 31 March 2023	Achieved	G		
C0040-53/IA01952/F0002/X099/R3702/001/TECH	Zingezet hu trading and projects Cc	22 JUNE 2022	TS 04	Court Access Road Ward 15	R 5 000 000.00	2,5km Construction works of Court Access Road (Road formation, base, black top asphalt, drainage system) in Ward 15 to be completed by end of 30 June 2023	Achieved	G		
C0039-12/IA01952/F0791/X099/R3714/001/TECH	The project was not implemented due to limited funding	Not applicable	TS 05	Nembeni Causeway Bridge Ward 09	R 548 268.89	Project MIG Approval & appointment of contractor to completed by end of 30 December 2022	N/A			
C0006-4/IA06282/F0002/X116/R0106/001/TECH	One UP Electro - Lights		TS 06	Refurbishment KwaDeda sports field Public Toilets & Fencing Ward 5	R 400 000.00	100% Refurbishment of KwaDeda sports field lights and fencing in Ward 05 to be completed by end of 30 June 2023	Achieved	G		
C0271-5/IA00032/F0002/X116/R3707/001/TECH	QUIT STORM	08 DEC EMBER 2022	TS 07	Rehabilitation of water and sewer supply to Bhamshela Thusong Centre in Ward 02	R 1 000 000.00	100% Rehabilitation water/sewer (Septic tanks, pipe laying & meter connection) in Bhamshela Thusong Centre & Ndwedwe Central Offices to be completed by end of 30 June 2023	Achieved	G		
C0241-5/IA01952/F0002/X099/R0105/001/TECH	SIQU GROUP	23 JUNE 2022	TS 08	Ndwedwe Testing Station	R 17 000 000.00	100% Construction of Ndwedwe Testing Station (Painting, plumbing works, electrical works) to be completed by end of 30 June 2023	Achieved	G		
C0322-1/IA00032/F0002/X116/R3707/001/TECH	ALL STEEL FENCING (PTY)	31 May 2023	TS 09	Re-construction of Dalibho Library Clear-Vu Fence Ward 2	R 500 000.00	100% Supply and installation of Clear-Vu fencing for Dalibho Library to be completed by 30 June 2023	Achieved	G		
D0001/IL07029/F0786/X0	Capital Power	13 June 2022	TS 10	INEP Electrification Ward	R 10 000 000.00	100% Construction of Electrification for preparations for household connections to	Achieved	G		

99/R010 6/00/TECH				02, 09, 10 & 13		be energised by ESKOM by end of 30 June 2023				
C0271- 4/IA0003 2/F0002/ X116/R3 707/001/ TECH	ALL STEEL FENCIN G	31 May 2023	TS 11	Bhamshela Thusong Centre Clear-Vu Fence	R 600 000.00	100% Supply and installation of Clear-Vu fencing for Bhamshela Thusong Centre to be completed 30 June 2023	Achi eved	G		
C0321- 2/IA0003 2/F0002/ X116/R3 702/001/ TECH	Zingezet hu Trading		TS 12	Rehabilitati on of Water supply at Johny Makhathini Civic Hall & Ndwedwe Library Ward 15	R 400 000.00	100% Rehabilitation of water supply at of Johny Makhathini Hall and Ndwedwe library Ward 15 to be completed by end of 30 June 2023	Achi eved	G		
O0001/I E00036/ F1169/X 137/R01 05/001/T ECH	Not applicabl e	1 July 2022	TS 13	EPWP - Waste manageme nt	R 2 277 000.00	80 EPWP work opportunities created by end of 30 September 2022	N/A	G		
Not applicabl e	Not applicabl e	Not applicabl e	TS 14	Capital expenditure monitoring	33 627 000.00	100% Capital expenditure spent completed by end of 30 June 2023	Achi eved	G		
C0276- 6/IA0003 2/F0002/ X116/R3 708/001/ TECH	Vitani Trading		TS 15	Glendale Hall Refurbishm ent Ward 3	R 200 000.00	100% Refurbishment of Glendale hall to be completed by end of 30 June 2023	Not achie ved Contr actor was termi nate d due to poor perfo rman ce			P
C0276- 7/IA0003 2/F0002/ X116/R3 709/001/ TECH	ZABELO ZEZWE	06 DEC EMBE R 2022	TS 16	Ezimpangel eni Hall Refurbishm ent Ward 4	R 50 000.00	100% Refurbishment of Ezimpangeleni hall to be completed by end of 30 June 2023	Achi eved	G		
C0276- 11/IA000 32/F000 2/X116/ R3701/0 01/TECH	4SN GROUP	24 MAY 2023	TS 17	Pentacoste Hall Refurbishm ent Ward 14	R 200 000.00	100% Refurbishment of Pentacoste hall to be completed by end of 30 June 2023	Achi eved	G		
C0276- 12/IA000 32/F000 2/X116/ R3706/0 01/TECH	MASOG WEBE TRADIN G	06 DEC EMBE R 2022	TS 18	Mayeliswen i Hall Refurbishm ent Ward 19	R 200 000.00	100% Refurbishment of Mayelisweni hall to be completed by end of 30 June 2023	Achi eved	G		
C0322- 2/IA0003 2/F0002/ X116/R3 707/001/ TECH	HLUBIEL IHLE AND FAMILY CO- OPERAT IVE	16 JAN UAR Y 2023	TS 19	Upgrade of Water Supply of Dalibho Library	R 80 000.00	100% Upgrade of Water supply of Dalibho library to be completed by end of 30 June 2023	Achi eved	G		

C0318-3/IA00032/F0002/X116/R3711/001/TECH	DISO PROJEC TS	19 DEC EMB ER 2022	TS 20	Electrification, Tubing & Fencing of Siyazakha Creche in Ward 6	R 200 000.00	100% Electrification, tubing & fencing of Siyazakha creche completed by end of 30 June 2023	Achieved	G		
C0321-5/IA00032/F0002/X116/R3707/001/TECH	MASOG WEBA TRADING AND INVESTMENTS	11 JAN UAR Y 2023	TS 21	Renovations & Fencing of Wewe Community Hall Ward 2	R 150 000.00	100% Renovations & fencing of Wewe community hall completed by end of 30 June 2023	Achieved	G		
	ZINGEZ ETHU TRADING AND PROJECTS 44	30 June 2023	TS 22	Chibini Gravel Access Road Ward 04	R 7 987 015.41	5km Construction works of Chibini Access Road (Road layer works, base, drainage system) to be completed by end of 30 June 2023	Achieved	G		
D0001/IL093089/F09778/X099/R0106/001/TECH	Capital power	19 November 2022	TS 23	COGTA Electrification Ward 02, 07, 09, 10	R 5 000 000.00	100% Construction of Electrification - (Pole plantation, Installation of electricity reticulation networks infrastructure) for preparations for household connections to be energised by ESKOM) to be completed by end of 30 June 2023	Achieved	G		
C0261-9/IA00092/F0002/X099/R0105/001/TECH	LIBEKO	28 APRIL 2023	TS 24	Ndwedwe Municipal Offices Phase 2	R 2 982 354.00	Appointment of Contractor and Site Establishment to be completed by end of 30 June 2023	Achieved	G		
	SIGU Group	29 May 2023	TS 25	Construction of Mdloti Gravel Access Road Ward 17	R 6 301 495.07	3km Construction works of Mdloti Access Road (Road layer works, base, drainage system) to be completed by end of 30 June 2023	Not achieved. 2.1 km which is 70% achieved of the Project scope completed not 100%.	G		

ANNEXURES

1. ORGANISATIONAL SCORECARD MUNICIPAL MANAGER TOP LAYER SDBIP
2. CORPORATE SERVICES - DEPARTMENTAL SDBIP
3. TECHNICAL SERVICES - DEPARTMENTAL SDBIP
4. ECONOMIC DEVELOPMENT AND PLANNING - DEPARTMENTAL SDBIP
5. GOOD GOVERNANCE AND PUBLIC PARTICIPATION - DEPARTMENTAL SDBIP
6. MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT - DEPARTMENTAL SDBIP
7. COMMUNITY SERVICES - DEPARTMENTAL SDBIP